



## CONDITIONS OF THIS AUTHORITY TO ACCEPT DIRECT DEBITS

### 1. The Initiator:-

(a) Has agreed to give written advance notice to the Acceptor of the net amount of each Direct Debit and the due date of the debiting at least 10 calendar days before (but not more than 2 calendar months) the date when the Direct Debit will be initiated. This advance notice must be provided either:

(i) in writing; or

(ii) by electronic mail where the Customer has provided prior written consent to the Initiator

The advance notice will include the following message:-

"Unless advice to the contrary is received from you by (date\*), the amount of \$....., will be direct debited to your Bank account on (initiating date)."

\* This date will be at least two (2) days prior to the initiating date to allow for amendment of Direct Debits.

(b) May, upon the relationship which gave rise to this Authority being terminated, give notice to the Bank that no further Direct Debits are to be initiated under the Authority. Upon receipt of such notice the Bank may terminate this Authority as to future payments by notice in writing to me/us.

### 2. The Customer may:-

(a) At any time, terminate this Authority as to future payments by giving written notice of termination to the Bank and to the Initiator.

(b) Stop payment of any Direct Debit to be initiated under this Authority by the Initiator by giving written notice to the Bank prior to the Direct Debit being paid by the Bank.

(c) Where a variation to the amount agreed between the Initiator and the Customer from time to time to be direct debited has been made without notice being given in terms of 1(a) above, request the Bank to reverse or alter any such Direct Debit initiated by the Initiator by debiting the amount of the reversal or alteration of the Direct Debit back to the Initiator through the Initiator's Bank, PROVIDED such request is made not more than 120 days from the date when the Direct Debit was debited to my/our account.

### 3. The Customer acknowledges that:-

(a) This authority will remain in full force and effect in respect of all Direct Debits passed to my/our account in good faith notwithstanding my/our death, bankruptcy or other revocation of this authority until actual notice of such event is received by the Bank.

(b) In any event this authority is subject to any arrangement now or hereafter existing between me/us and the Bank in relation to my/our account.

(c) Any dispute as to the correctness or validity of an amount debited to my/our account shall not be the concern of the Bank except in so far as the Direct Debit has not been paid in accordance with this authority. Any other disputes lies between me/us and the Initiator.

(d) Where the Bank has used reasonable care and skill in acting in accordance with this authority, the Bank accepts no responsibility or liability in respect of:

(i) the accuracy of information about Direct Debits on Bank statements

(ii) any variations between notices given by the Initiator and the amounts of Direct Debits

(e) The Bank is not responsible for, or under any liability in respect of the Initiator's failure to give written advance notice correctly nor for the non-receipt or late receipt of notice by me/us for any reason whatsoever. In any such situation the dispute lies between me/us and the Initiator.

### 4. The Bank may:-

(a) In it's absolute discretion conclusively determine the order of priority payment by it of any monies pursuant to this or any other authority, cheque or draft properly executed by me/us and given to or drawn on the Bank.

(b) At any time terminate this authority as to future payments by notice in writing to me/us.

(c) Charge its current fees for this service in force from time-to-time.



27 February 2009

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Dear Valued Customer

**RE: DIRECT DEBIT SAVING TIME AND MONEY**

Weston Milling prides itself in looking for ways to enhance our services offered to our valued customers, announcing we are now registered to process **Direct Debit** through our new bankers. By opting into this new process of payment customers will benefit from time efficiencies saved as Weston Milling will notify and process your payment automatically.

*The Process*

Opting into this account payment method is not complicated and the steps to go through are;

- Requesting a direct debit form to be sent, then completed and returned to Weston Milling Credit team, selecting your preference in payment processing weekly or monthly. Contact details below.
- Weston Milling will then load the Direct Debit authority for processing
- Continuously thereafter Weston Milling will notify customers that opt into the Direct Debit scheme on your monthly account statement as to how much will be deducted and the date of processing. This allows customers the time to review and contact us should they have any questions.
- Finally, on the processing date the due amount notified will be processed on the date specified on the statement

**Need assistance or further information?**

If you need any further information, please do not hesitate to contact the writer through the following mediums:

**By phone to:**

Anita Chand  
Credit Controller  
DDI (09) 259 0300  
FAX (09) 276 9170

**By e-mail to:**

Anita.chand@gwf.com.au

**By post to:**

Weston Milling – Credit Controller  
PO Box 22-753  
Otahuhu  
AUCKLAND 1640

Weston Milling wishes to remind those customer that do not wish to opt into Direct Debit, that we are registered as Bill Payee on all the major bank institutions. Attached are our banking details should you pay your account through Direct Credit.

Bank	Branch	Account Number	Suffix
03	0104	0561435	005

Yours sincerely,

Anita Chand  
CREDIT CONTROLLER

A Division of George Weston Foods (NZ) Limited

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